

Last updated on 15th of January 2020

## **Carob Mill Restaurants**

This Privacy Policy sets out the basis on which we will process any personal Data that **Carob Mill Restaurants** collect, use, share or otherwise process from you, or that you provide to us.

### **Data that we collect from you**

We process personal data of individual to whom we offer or provide our services, employees of our corporate clients or business associates. We may collect and process personal data about you including:

- Data that you provide by filling in the "Enquiry Forms" on our web sites.
- Data that you provide by creating an account on our mobile application. This includes Data provided at the time of registering for newsletters, event and offers and updates on this web site, subscribing to our services, posting material or requesting further services;
- Data that you provide by making a reservation or a complain to us
- Data that you provide when asking for a banquets offer or performing an event with us
- Data that you provide when completing satisfaction surveys that we use for research purposes;
- if you contact us, we may keep a record of that correspondence (in whatever form);
- Details of your visits to this web site including, but not limited to, traffic data, location data, weblogs and other communication data; and
- Data that you provide on this web site /or any sort of social media channels when you enter a competition or promotion
- Data that you provide when you collaborate with us.

### **Use of personal data**

We process personal data about you for the purposes of:

- providing you with our services;
- dealing with your enquiries and requests;
- where relevant, direct-marketing products and services, and advising you of events, promotions and competitions, and carrying out market research campaigns; and
- providing you with Data, products or services that you request from us or, where you have consented to be contacted, for such purposes which we feel may interest you
- communicating with you

## **Where we store your personal Data**

**Carob Mill Restaurants** is committed to ensuring the security and privacy of the personal data that you provide us. We implement the necessary technical and organizational measures, with regards to the nature, impact and context of the personal data that you share with us and the risks involved in processing it, in order to protect your personal data and, more specifically, to prevent any corruption, damage, or unauthorized use by third parties.

## **How Long We Keep Your Personal Data**

The period for which we keep your Personal Data that is necessary for compliance and legal enforcement purposes varies and depend on the nature of our legal obligations and claims in the individual case.

To the extent we have collected your Personal Data for purposes of provision of services, customer management, and customization of content (for descriptions of these purposes see above), we keep your Personal Data for as long as you have an account with us, as needed to provide you with our respective services and in compliance with relevant laws of Cyprus. For further Data regarding specific retention period please contact us at [dine@carobmill-restaurants.com](mailto:dine@carobmill-restaurants.com) .

## **Automated Decision-Making, Including Profiling**

We reserve the right to use automated decision-making in the following cases: When deemed necessary to provide services to you, with your written, express consent, and if the appropriate measures have been taken to safeguard your rights.

## **Disclosure of your Data**

We will only disclose personal Data: to successors to our business; to any of our affiliated firms and entities; to suppliers and external agencies that we engage to process Data on our and your behalf; to third parties (including, but not limited to, professional advisors); and where disclosure is required by law or any regulatory authority, all as reasonably required for the purposes set out in this Privacy Policy. If you attend an event organized or hosted by us, we may disclose your details to others who attend or participate in the organization of that event (as notified to you).

## **Changes to our Privacy Policy**

We may modify or revise our privacy policy from time to time. Although we may attempt to notify you when major changes are made to this privacy policy, you are expected to

periodically review the most up-to-date version found at our website [www.carobmill-restaurants.com](http://www.carobmill-restaurants.com) so you are aware of any changes, as they are binding on you.

If we change anything in our privacy policy, the date of change will be reflected in the "last modified date". You agree that you will periodically review this privacy policy and refresh the page when doing so. You agree to note the date of the last revision to our privacy policy. If the "last modified" date is unchanged from the last time you reviewed our privacy policy, then it is unchanged. On the other hand, if the date has changed, then there have been changes, and you agree to re-review our privacy policy, and you agree to the new ones. By continuing to use the Website subsequent to us making available an amended version of our privacy policy in a way that you can easily take notice of it, you thereby consent to such amendment.

## **Contact**

If you have any requests or queries concerning your personal Data or any queries with regard to our practices, please contact us at [dine@carobmill-restaurants.com](mailto:dine@carobmill-restaurants.com) .

## **Personal Data Concerning Minors**

**Carob Mill Restaurants** does not gather or process personal data of minors without prior consent from his or her parents or legal guardian.

## **Your Rights – Under GDPR**

GDPR grants specific rights, summarized below, which you can in principle exercise free of charge, subject to statutory exceptions. These rights may be limited, for example if fulfilling your request would reveal Personal Data about another person, or if you ask us to delete Data which we are required by law to keep or have compelling legitimate interests in keeping. To exercise any of your rights, you can file a request via email at [dine@carobmill-restaurants.com](mailto:dine@carobmill-restaurants.com) .

- ***Right to withdraw consent***

Wherever we rely on your consent, you will be able to withdraw that consent at any time you choose by contacting us at [dine@carobmill-restaurants.com](mailto:dine@carobmill-restaurants.com) the withdraw of your consent will not affect the lawfulness of the collection and processing of your data based on your consent up until the moment where you withdraw your consent. Please note that we may have other legal grounds for processing your data for other purposes, such as those set out in this Privacy Policy.

- ***Right to access and rectify your data***

You have the right to access, review, and rectify your Personal Data. You may be entitled to ask us for a copy of your Data, to review or correct it if you wish to rectify any Data like your name, email address, passwords and/or any other preferences, you can easily do so by contacting us at [dine@carobmill-restaurants.com](mailto:dine@carobmill-restaurants.com) may also request a copy of the Personal Data processed as described in this Privacy Policy.

- ***Right to erasure***

In accordance with GDPR, you have the right to erasure of your Personal Data processed by us as described in this Privacy Policy in case it is no longer needed for the purposes for which the Personal Data was initially collected or processed or in the event you have withdrawn your consent or objected to processing as described in this Privacy Policy and no other legal ground for processing applies. Should you wish to have your Personal Data erased, please file a request via email at [dine@carobmill-restaurants.com](mailto:dine@carobmill-restaurants.com) .

- ***Right to restriction of processing***

Under certain circumstances described in GDPR, you may ask us to restrict the processing of your Personal Data. This is for example the case when you contest the accuracy of your Personal Data. In such event, we will restrict the processing until we can verify the accuracy of your data.

- ***Right to object to processing***

Under certain circumstances described in GDPR, you may object to the processing of your Personal Data, including where your Personal Data is processed for direct marketing purposes.

- ***Right to data portability***

Where you have provided your data directly to us and where the processing is carried out by automated means and based on your consent or the performance of a contract between you and us, you have the right to receive the Personal Data processed about you in a structured, commonly used and machine-readable format, and to transmit this data to another service provider.

**If you wish to contact us**

Questions, comments, remarks, requests or complaints regarding **Carob Mill Restaurants** and this Privacy Policy, are welcome and should be addressed to:

**Carob Mill Restaurants**

**PO Box 50203, 3602, Limassol**

**Tel: 0035725820430**

**Fax: 0035725820474**

Contact person: Nadia Theodorou

In case, you have a question, want to exercise a right or have a complain. We will investigate your request and will generally respond to you in writing within 30 days of receipt. If we fail to respond or if you are otherwise dissatisfied with the response that you receive from us, you may have the right to make a complaint to the Supervisory Authority at

<http://www.dataprotection.gov.cy/dataprotection/dataprotection.nsf/All/2FBD2ACD407DEFE8C22582B9002E7019>